

# Fourth GAIN World Conference,

**Paris, France June 14-15, 2000** 

# Global Information Sharing Systems Working Group C Activities & Products

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# **Outline**

- Participating Organizations
- Meetings
- Charter
- Work Plan
- Consolidated Aviation Safety Tools & Links (CASTL) Web-Site
- Airline Safety Event Sharing System Prototypes

# Participating Organizations

- Abacus Technology Corp.
- Aer Lingus
- Airbus Industrie
- Aircraft Engineers
   International
- AvSoft, Ltd.
- FAA
- ICAO
- Japanese Association of Air Transport Engineering & Research
- NASA Ames

- Oak Ridge National Laboratory
- SITA
- Transport Canada
- Transportation Safety Board of Canada
- Trans World Airlines
- University of California at Berkeley
- DOT/Volpe Transportation Systems Center
- xwave solutions

# Meetings

<u>Date</u>	Location	<u>Hosts</u>
Mar 99	Washington, DC	FAA
Jun 99	Ottawa	Transport Canada
Sep 99	St. Louis, Mo.	TWA
<b>Nov 99</b>	Paris	Air France, BEA, DGAC
Jan 00	Washington, DC	FAA
Mar 00	Montreal	Transport Canada
May 00	Washington, DC	FAA



# Charter

- Develop prototypes to begin global sharing of aviation safety information. Prototypes could include capabilities to:
  - Share safety incident/event reports in near-real time among airline safety managers
  - Provide sharing library of "published" safety information
  - Effectively disseminate throughout aviation community, safety information that is "publicly" available

# Charter

## Highest Priority Items

- Develop a near-real time system to share safety incident/event reports derived from internal safety information reporting systems
- Develop an aviation safety Internet site to encourage use of existing "public" information/data sources

# Charter

- Other tasks to consider:
  - Develop sharing library containing safety information "published" by airlines and other aviation organizations
  - Publish benefits gained from information sharing using the prototypes (success stories) to encourage participation in GAIN-like activities
  - Utilize lessons learned from the prototypes to support potential expansion of the sharing prototypes to other aviation safety information users and providers



# Work Plan

(Airline Safety Event Sharing Systems)

- Survey 15-20 airline safety managers to develop standardized safety event report for sharing
- Based on survey propose a "standard sharing report" for use by airlines participating in prototype demonstrations
- Solicit airline safety managers to participate in demonstrating prototype systems



## Work Plan

(Airline Safety Event Sharing Systems)

- Prepare work plan describing the development, implementation and demonstration of prototype sharing systems
- Develop, implement and demonstrate two prototype systems and propose an approach for exchanging "standard sharing reports" between systems



# Work Plan (CASTL Web-Site)

- Create inventory of aviation safety databases and information around the world that are "publicly" available
- Develop broad categories and descriptions of the sources and types of databases and information
- Establish links to selected safety data and information sources from the CASTL Web-Site



# Work Plan (CASTL Web-Site)

- Assign keywords to each link to aid user in finding appropriate safety data/information
- Target site to "aviation safety professionals" and implement password protection
- Add information on analytical methods and tools from GAIN Working Group B
- Implement "free text" search capability by indexing linked sources

# Consolidated Aviation Safety Tools & Links (CASTL) Web-Site

## **Overview**

## Developed by TSB of Canada and WG C to:

- Encourage use of existing "public" safety information and data available on the web
- Raise awareness of methods and tools to analyze safety information and data

#### Content of Web-Site

- An inventory of about 100 web-sites worldwide that are categorized to facilitate ease of navigation
- One-page summaries of about 60 analytical methods and tools potentially useful to airline flight safety offices

# **Status**

- Made available to aviation safety professionals that can improve safety in May '00
- Comments received so far have been very positive
- Expect more feedback from the conference







## Welcome to CASTL

#### Consolidated Aviation Safety Tools and Links Web Site

USERNAME: (Entire e-mail address)	
PASSWORD:	
F-41	

Note: Access to this site is restricted to aviation safety professionals.

To request access to this site, please contact Whit Kennon at kennonw@hq.abacustech.com







### CASTL

### Consolidated Aviation Safety Tools & Links

CASTL is a prototype site developed under the Global Aviation Information Network (GAIN) program to facilitate the use of existing aviation safety information. The site provides links to data and information from around the world and describes a variety of analytical methods and tools that can be used to analyze different types of safety data.

#### **Browse**

Data/Information Browse links to aviation safety data/information according to categories.

Methods & Tools Browse links to methods/tools related to safety analysis according to categories.

Search

Data by Keyword Search links to sources of aviation safety data by pre-defined keywords.

By Full Text Search full text of designated web sites.

#### User Feedback

Send Comments Provide your comments to help improve this prototype site.

Nominate

GAIN This Site

New Source Procedure for suggesting a new link / site / contact for data or methods & tools.

About

Scope and objectives of the GAIN project.

Statement of Purpose for this Website.







| Aircraft - Commercial | General Aviation | Military Aviation | Aviation Safety Topics | Aviation Events | Air Traffic Control | Aviation Organizations and Safety Initiatives | Aviation Safety-Related Research | Additional Aviation Safety-Related Information |

#### **Browse**

Data/Information

Methods & Tools

#### Search

Data by Keyword

By Full Text

#### User Feedback

Send Comments

#### Nominate

New Source

#### About

GAIN

This Site

- Aircraft Commercial
- General Aviation
- Military Aviation
- Aviation Safety Topics
  - o Aricraft system/component eliability/performance
  - o Avionics
  - o Cabin Safety
  - o Flight Simulation
  - Human Factors
  - o Maintenance (service difficulity reports, airworthiness directives)
  - o Other
  - o Pilot-related Information
  - o Training
  - o Weather
- Aviation Events
- Air Traffic Control
- Aviation Organizations and Safety Initiatives
- Aviation Safety-Related Research
- Additional Aviation Safety-Related Information

| Home | Top page







## CASTL Data/Information Links

#### **Browse**

Data/Information

Methods & Tools

#### Search

Data by Keyword

By Full Text

#### User Feedback

Send Comments

#### Nominate

New Source

#### About

GAIN

This Site

Category: Aviation Safety Topics Sub-category: Human Factors

#### Aviation Medical Society - New Zealand

This site is the New Zealand website for the Aviation Medical Society of Australia and New Zealand (AMSANZ). Safety-related information includes an on-line copy of the Society's magazine, AvMedia, which contains various abstract reports on medical issues that effect pilots. *English* 

#### Georgia Tech's Center for Human-Machine Systems Research

This group studies how humans interact with complex systems in such areas as human supervisory control and human-centered automation in complex engineering domains. The site lists research software and different research projects as well as publications and facilities. *English* 

#### NATS Research and Development Group

Includes Safety Research, Human Factors, and other information such as predominantly ATM/ATS information (research, analysis, evaluation, development, etc.). *English* 

#### Netherlands (NLR) Free Flight Studies and Simulations

This site contains an overview of the studies within the Netherlands National Lucht - en Ruimtevaartlaboratorium or National Aerospace Laboratory (NLR) IFree Flight with Airborne Separation project. It also contains links to pages describing the studies and simulations in more detail. *English* 

The Niqels Aviation Safety Page





Data/Information

Methods & Tools

#### Search

Data by Keyword By Full Text

#### User Feedback

Send Comments

#### Nominate

New Source

#### About

GAIN

This Site

#### Center for Human-Machine Systems Research

Education Research

**Domains** 

Sponsors

People

**Facilities** 

Affiliations Publications

The Center for Human-Machine Systems Research (CHMSR) was founded in 1981 for the purpose of studying how humans interact with complex systems. At CHMSR, an interdisciplinary group of faculty and students with backgrounds in engineering, computer science, and behavioral and social sciences pursue research in analysis, modeling, and design of human-machine systems. We use and/or develop techniques and methodologies based on systems engineering, artificial intelligence, cognitive sciences, psychology, mathematical and computational modeling, and empirical evaluations.



We perform research in human supervisory control and human-centered automation in complex engineering domains such as aircraft flight decks, information systems, communication networks, computer integrated manufacturing systems, power plants, and space command and control systems. We study perceptual and cognitive processes and

attempt to identify the factors that affect system operation, decision making, diagnostic problem solving, and maintenance. We develop theories and models of human operator activities and functions, as well as their environments, and formulate principles for the design of interactive interfaces. Based on the theories and models, we design and evaluate display systems, intelligent decision aids, tutoring and training systems, and in teractive learning environments.

The human-machine systems engineering program at Georgia Tech is distinguished by the fact that no comparable academic unit exists, in the U.S. or elsewhere, where a large number of faculty and students are focused on such issues. The Center is part of the School of Industrial and Systems Engineering at the Georgia Institute of Technology, the preeminent technological university in the Southern United States. The School, <u>ranked at</u>







Data/Information

Methods & Tools

#### Search

Data by Keyword

By Full Text

#### User Feedback

Send Comments

#### **Nominate**

New Source

#### About

GAIN

This Site

## CASTL

### Keyword Search

Search links to sources of aviation safety data by pre-defined keywords.

#### Under Construction!

The keywords have not been mapped to the source data yet.

This page is presented as an example of a feature that could be added to CASTL at a later date.

Country:	All Canada United States					
Links to Data Selection Criteria:	Aerial Work Aerodrome/Airports Air Proximity	-				
	Search					







Data/Information

Methods & Tools

#### Search

Data by Keyword

By Full Text

#### User Feedback

Send Comments

#### **Nominate**

New Source

#### About

GAIN

This Site

Help

## CASTL

#### Full Text Search

Search full text of designated web sites.

#### **Under Construction!**

This search feature has been activated only on a small percentage of the web sites on CASTL. It is presented as an example of a feature that could be added to CASTL at a later date.

any language	¥	
		Search

Powered by AliaVisia





Data/Information Methods & Tools

#### Search

Data by Keyword By Full Text

#### User Feedback

Send Comments

#### Nominate

New Source

#### About

GAIN

This Site

# Search for documents in any language vertical wake turbulence | Search | Search | Help |

#### 134 Web pages found.

#### CHI98LA351

NTSB Identification: CHI98LA351. The docket is stored in the (offline) NTSB Imaging System. Scheduled 14 CFR 121 operation of AMERICAN EAGLE, INC. (D.B.A..

URL: http://www.ntsb.gov/Aviation/CHI/98A351.htm Last modified 13-Feb-2000 - page size 1K - score 4084 - in English

#### 2. EUCAREVIEW 7

EUCAREVIEW 7. 2. Jahrgang November 1995. In dieser Ausgabe: Editorial Comments: Enteisen oder nicht Enteisen Incidents Um Ihre Meinung wird gebeten...

URL: http://www.eucare.de/ecview7.htm Last modified 10-Nov-1997 - page size 50K - score 4006 - in German

#### 3. Flight Safety Foundation Press Release 98-09 EASS 98 Review

Aviation safety news: More than 200 aviation professionals from 43 countries attended the Flight Safety Foundation (FSF) 10th annual European Aviation URL: http://www.flightsafety.org/news\_release/pr98\_09.html
Last modified 16-Feb-2000 - page size 29K - score 2798 - in English







## CASTL

#### Nomination Process

#### **Browse**

Data/Information

Methods & Tools

#### Search

Data by Keyword

By Full Text

#### Nominate a new source of data to be added to CASTL.

Please provide the web-site addresses for direct "point and click" connection to their sources as available (where web site access is not available, provide contact information).

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Send Comments

#### Nominate

New Source

#### About

GAIN

This Site

If internet address is not available leave this box empty and provide point	to
contact in Description.	

Hold down CTRL key for selecting multiple SUB-CATEGORIES

Aircraft - Commercial

SUB-CATEGORY: Aircraft Manufacturers (Boeing, McDonnel Douglas, Airbus)

Aircraft-specific information

**DESCRIPTION:** 

URL:

TITLE:

Hold down CTRL key for selecting multiple KEYWORDS

Aerial Work

KEYWORD(S): Aerodrome/Airports

Air Proximity

ORIGIN OF THE









## CASTL

#### User Feedback

#### **Browse**

Data/Information

Methods & Tools

#### Search

Data by Keyword

By Full Text

#### User Feedback

Send Comments

#### Nominate

New Source

#### About

GAIN

This Site

- 1. What type of organization do you represent?
  - O Airline

- O Government agency
- C Manufacturer (airframe, avionics, etc.) C Research group (university, etc.)

Military aviation

O Other

User Feedback on GAIN's Consolidated Aviation Safety Tools and Links (CASTL) Web Site

- C Trade Association/Employee Group
- 2. When you visited the site today, were you:
  - C Searching for specific information
  - C Browsing the site
- 3. If you were searching for specific information,

What was it?

Did CASTL help you find it?

OYes O No

What feedback can you give us based on your experience with this search?

# **Proposed Next Steps**

- Add information on existing safety information sharing initiatives to CASTL
- Add more links and functionality to CASTL
- Continue to validate usefulness and usability of CASTL

# Airline Safety Event Sharing System Prototypes

# Related Initiatives

- ICAO/CAST Common Taxonomy Working Group
  - Formed in Fall '98 to develop common terms, definitions, and taxonomies for aviation accident/incident reporting systems
  - Formed an International Aviation Data Registry sub-team in early '99 to develop an internationally accessible directory of standards pertaining to aviation data

# Related Initiatives

- ICAO AIG '99 recommended that States should:
  - Promote establishment of safety information sharing networks among all users of aviation systems
  - Facilitate the free exchange of information on actual and potential safety deficiencies

### **Added This Note**

"Standardized definitions, taxonomies and formats are needed to facilitate data exchange"

# Current Sharing of Safety Events

- Sharing of specific safety events between individual airlines
  - Telephone/e-mail
  - Safety meetings
- Periodic sharing of compilation of de-identified safety events
  - British Airways Safety Information System (BASIS)/
     Safety Information Exchange (SIE)
  - IATA Safety Trend Evaluation, Analysis, and Data Exchange System (STEADES)
  - ATA Aviation Safety Evaluation System (AASES)

# Proposed Safety Event Sharing

## General Concept

- Airline safety managers can view information on specific safety events provided by other airlines and/or query other airlines to obtain information
- Information is provided in near-real time and from a much larger population than is currently possible
- Uses standardized format to facilitate ease of understanding
- Ability to contact information source if more information on an event is desired



# Survey of Airline Flight Safety Managers

## Purpose

- To better understand the most desirable features and characteristics of a near-real time global safety information sharing system for airline safety managers
- To determine what information is needed for a standard sharing report (SSR) that will be used by sharing system participants



# Survey of Airline Flight Safety Managers

## Airlines surveyed

- Air New Zealand
- All Nippon Airways
- British Airways
- Continental Airlines
- Japan Air Lines

- Japan Air Systems
- Qantas Airlines
- Saudi Arabian Airlines
- Southwest Airlines
- Trans World Airlines

# Proposed Standard Sharing Report (SSR) Format

- Event date (YYYY/MM)
- Aircraft identification\*
  - Aircraft Manufacturer
  - Model
  - Master series
  - Engine Manufacturer
- Event Category\* (a few words)
- Event Description (one or two sentences)
- Equipment/System involved (ATA Code)

# Proposed Standard Sharing Report (SSR) Format

- Phase of flight\* (if pertinent)
- Airport location (if pertinent)
  - ICAO identifier
  - 3-letter identifier
- Weather condition (if pertinent)
- Probable cause
- Corrective action (recommended or known)
- Brief Narrative

\*Will follow the latest ICAO/CAST common taxonomy



# **Status**

- Two prototype sharing systems have been developed by AvSoft, Ltd. and xwave solutions
- "AvSoft system" is now operating at Aer Lingus, LanChile and British Midland
- "xwave system" will be installed at Canada 3000 and another airline to be named



# Panel on "Airline Safety Event Sharing System Demonstrations"

- Airline Requirements
  - Tom Curran, Aer Lingus
- Technical Approaches
  - Tim Fuller, AvSoft, Ltd.
  - Robert Aube, xwave solutions
- Operational Demonstration
  - Bill Wood, DOT/VNTSC



# **Proposed Next Steps**

- Complete operational demonstration of the AvSoft and xwave prototype sharing systems
- Add more airlines to the prototype systems
- Publish benefits gained from using prototype systems to encourage greater participation
  - Participate in Working Group A regional workshops



# **Proposed Next Steps**

- Demonstrate interoperability of the AvSoft and xwave systems
- Continue to validate usefulness and usability of the prototype systems



# **Tomorrow morning at 10:30**

Implementation Workshop on Sharing System Prototypes

Live Demonstrations of CASTL and Airline Safety Event Sharing System Prototypes